

How to download the Pingo App

To download the "Ride Pingo" app you must have a smart phone or an iPad or tablet.

1

Getting Started:

If you have an **Apple** device open the "App Store" and search for "Ride Pingo".

If you have an **Android** device open the "Google Play Store" and search for "Ride Pingo"

The app is completely free, and you will not be charged any money.

2

Opening the App:

Tap on the app and "allow" Ride Pingo to send you notifications.

Tap "Get Started" and fill out your details.

When prompted to enter your phone number remember to change the first two digits to +44 and take off the first 0.

3

Verify & Go!

Your phone will then be sent a code by text message to enter into Pingo.

During the next step you can add your debit/credit card details if you would like to pay online but you can also skip this stage.

Please note that your details are encrypted and will be safe and secure.

Allow Ride Pingo to access your location whilst using the app.

That's it, you're all set! You can now explore the app and enter where you currently are and where you would like to go.

Pingo FAQs

Who is Pingo for?

Pingo is for everyone, with Pingo, you're in control.

How do I download the app?

All you need to do is download the "Ride Pingo" app to your smartphone or device. See our easy-to-follow instructions on the other page.

When does it operate?

Pingo operates 7 days a week from 7am until 9pm.

Does the Pingo service follow the bus network?

No, it will take you on the quickest route to your destination (within the Berwickshire area).

What if I don't have a smart phone?

You can still book the service by calling our dedicated Pingo line on 01289 385506

Where will it pick me up and where can I go?

Anywhere within the Pingo operating area, see our handy map inside this leaflet for more details.

Can Under 22's use Pingo for free?

Absolutely, if you hold a valid NEC/Young Scot card with the free travel product loaded this service is perfect for young people getting from A to B safely, reliably and conveniently.

What does it cost?

For all fare paying customers Pingo has a simple fare structure of £2 then 20p per mile. This will be calculated on the app before you confirm your journey. Pingo is free for concession card holders and Under 22 Young Scot/NEC card holders.

What else is new?

Our two, new, wheelchair accessible, 16-seater minibuses will be operating the Pingo service. Both minibuses are even equipped with **bike racks!** Look out for us in your area soon and check out bordersbuses.co.uk for more details.

bordersbuses.co.uk 01289 385506
Download the "Ride Pingo" app

PINGO

BUS TRAVEL ON DEMAND

A new, on-demand bus service for the Berwickshire area, offering flexible travel that works around you.



Brought to you by:

Borders Buses
bringing people together

Supported by



What is Pingo?

Pingo is a new, on-demand bus service brought to you by Borders Buses. Pingo allows customers to book a shared journey not served by bus at that particular time. It operates within the Berwickshire area and is perfect for joining up journeys, integrating with the existing transport network and providing bus travel where a service doesn't exist.

Operating on-demand, 7 days a week from 7am - 9pm, we realise that timetables don't always suit your needs.

The easiest way to book Pingo is to download the "Ride Pingo" app. The app will keep you updated on pick up times and allow you to track your bus live. Alternatively you can call our Pingo line on 01289 385506.

Welcome to on demand bus travel!



Pingo Map



PINGO

Borders Buses

bringing people together

bordersbuses.co.uk

Download the "Ride Pingo" app

01289 385506